

Waterloo, March 13, 2020— The Town of Waterloo, following a meeting of its emergency measures committee, has taken a series of actions and measures in accordance with the recommendations from Quebec’s provincial government. An extraordinary situation such as this calls for exceptional measures. The Town of Waterloo adopts these measures to contribute to the campaign to limit the spread of the coronavirus (COVID-19).

Town Hall

The Town Hall building and the services found there will remain open and keep their regular business hours. Special measures will be taken with the custodians who do the cleaning in the municipal buildings.

We do ask citizens to limit their non-essential visits to Town Hall and to ask questions instead by telephone and use the services that are available on the Town’s website whenever possible. We appreciate the collaboration and understanding from everyone, for the benefit of our community and our staff.

Jacques-Chagnon Arena

As of now, all the activities scheduled for the remainder of the 2019-2020 season at the Jacques-Chagnon arena have been canceled, without exception. We will contact the activity organizers and a credit for ice time will be provided, in proportion to the remainder of the rental agreement.

Recreational activities and classes

As of now, all classes remaining in the winter session are canceled. Participants will be credited for the remaining activities, in proportion to the balance of the class time. The film planned for Sunday March 15 at the Maison de la Culture is canceled. The Easter activity that was scheduled for April 11 is also canceled.

Town employees

An internal memo has been sent to all staff to inform them of the measures taken by the Town as well as the preventive measures in place for all municipal services. These recommendations are in line with the decisions and policies implemented by the Quebec provincial government.

SAAQ Service outlet (*Société de l’assurance automobile du Québec*)

The Town of Waterloo has an SAAQ service outlet and service will be maintained according to the regular schedule. Special measures will, however, be implemented. Access to the office will be limited to five clients at a time, and people will be asked to wait outside until a space is available. They will also have to wash their hands upon arrival, and when leaving the service outlet.

Partial municipal elections

The partial municipal elections for district #4 will be held at a later date.

Waterloo Public Library and the Maison de la culture de Waterloo (MCW)

These two non-profit organizations are separate from the Town and managed by their own board of administration. We invite their users to contact them directly to inquire about the measures they have put into place.

- MCW: 450 539-4764 or <http://mcwaterloo.com/>

- Waterloo Public Library: 450 539-2268 or <https://www.reseaubibliomonteregie.qc.ca/fr/bibliotheques-horaire-et-localisation/b106/bibliotheque-de-waterloo>

General preventive measures:

Whether you have a cold, the flu, gastroenteritis or COVID-19, we strongly encourage you to adopt the following practices:

- Wash your hands often with soap under warm running water for at least 20 seconds. Use an alcohol-based disinfectant if you don't have access to soap and water.
- Avoid touching your eyes, nose and mouth before first washing your hands.
- Take care to regularly disinfect work surfaces and equipment such as desks, telephones and cell phones, keyboards and mouse, laptops and screens. At the end of your workday, take the time to wipe down your equipment to minimize the risk of spreading the virus.
- Practice good hygiene when you cough or sneeze.

Government recommendations

For now, the risk to the Canadian public remains minimal. Then government has made special recommendations for the current situation and will continue to keep the public informed. For more details, consult the following reliable Internet sites:

<https://www.quebec.ca/sante/conseils-et-prevention/prevention-des-accidents-des-lesions-et-des-maladies/prevenir-les-problemes-de-sante/>

<https://www.canada.ca/fr/sante-publique/services/maladies/2019-nouveau-coronavirus.html>
<https://www.santeestrie.qc.ca/soins-services/conseils-sante/infections-et-maladies-transmissibles/coronavirus-covid-19/>

Persons with symptoms

People who present symptoms such as fever, cough and difficulty breathing should call the following number:

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Source

Mathieu St-François
 Office: 450 539-2282 xt. 231
 Cell phone: 450 405-6091
 m.stfrancois@ville.waterloo.qc.ca

Information

Louis Verhoef
 Office: 450 539-2282 xt. 250
 Cell phone: 450 830-4592
 l.verhoef@ville.waterloo.qc.ca