

Waterloo, March 18th, 2020 — To ensure the health and safety of its citizens and its municipal employees, the Town of Waterloo will be closing the doors to Town Hall to the public starting at 4:30 p.m. on Wednesday, March 18th, until further notice. Please note that all other municipal buildings have been closed since last Friday, March 13th. The Town also informs its citizens that the SAAQ point of service located in Town Hall is now closed until further notice. These exceptional measures were taken according to the recommendations of the government of Quebec, in order to reduce the spread of the Coronavirus (COVID-19) by practicing isolation and social distancing.

Services to citizens to continue

Despite the buildings being closed to the public, town services will continue as usual. We invite citizens of Waterloo to call Town Hall (450 539-2282) during regular office hours. Where necessary, the call will be transferred to the appropriate service, to best answer individual needs. The town's website has a host of services offered online. We appreciate the collaboration and understanding of every citizen, for the good of the whole population.

SAAQ point of service

For information about the SAAQ, please consult their website at www.saaq.gouv.qc.ca or call 1 800 361-7620.

Municipal court

The regional service of the municipal court, like the rest of the services at Town Hall, will continue, but public access will be restricted. For more information, we invite people to contact the court by phone: 450 539-2282, extension 242 or 243, or by email at cour@ville.waterloo.qc.ca. Our personnel will be happy to explain the procedures to be followed, depending on the situation. We point out that it is possible pay a ticket in several ways:

- Online : <https://e-services.acceo.com/gsel bean/controller/ConstatPub/U3131/find?fourn const seq=318>
- By mailing a cheque to: 417, de la Cour, Waterloo, Qc, J0E 2N0, Attn: Municipal court