

Waterloo, January 7th, 2021 — Following the most recent announcements from the government of Quebec and the increase in the number of active cases in Waterloo, the Town will take preventive measures and close the Jacques-Chagnon arena for individual recreational activities. Town Hall will be open, but with controlled access, according to the regular schedule starting on January 11th.

Services for residents and access to Town Hall

As of January 11th, citizens will be able to access Town Hall, and all municipal services will be maintained. However, the Town asks its citizens for their help, to limit the number of visits and use the services available on the town's website or call (450 539-2282) before coming to Town Hall in person. Requests will be sent to the appropriate department for follow-up, preferably remotely. Visitors to the municipal building must report to the front desk and register as soon as they arrive and demonstrate that their presence in the building is essential. All the other usual health and safety measures must be strictly observed (handwashing, obligatory face covering, register of visitors, etc.).

Closure of the Jacques-Chagnon arena

Considering the number of active cases in Waterloo (information from the Estrie region's public health department) (source : https://www.santeestrie.qc.ca/clients/SanteEstrie/Conseils-sante/Infections-maladies/COVID-19/Cas_par_municipalite/COVID-19_cas_municipalites_2021-01-06.pdf) as well as the government's most recent announcement, the practice of individual activities at the Jacques-Chagnon arena are cancelled until further notice.

Creation of an outdoor skating path in Parc Robinson

The town will be making an outdoor skating path for free skating, for individuals and their family bubbles. It will be ready early in the week of January 11th if the weather permits. The chalet and restrooms will not be accessible. There will be picnic tables in the park for people to put on their skates, and they should be used by one family or individual at a time. Face coverings will be mandatory on the skating path. There will be signs on-site to remind users of the health and safety rules.

SAAQ service outlet

The Waterloo SAAQ service outlet is considered an essential service and will therefore be open on its regular schedule. It is strongly recommended that users make an appointment by telephone: (1-855-564-3170). To request information from the SAAQ, you should call (1-800-361-7620) or visit their website (www.saaq.gouv.qc.ca).